



## Installation / Delivery Agreement

This agreement is a contract between customer/property owner (herein Customer) and Top Secret Customs and Restorations LLC (herein TSC), its employees, installers, contractors, or representatives (herein representatives). It is mutually understood TSC recommends professional surface evaluation for the suitability of the installation of any vehicle lift, shop equipment or device, (herein device) before installation work has begun either by TSC representatives or Customer or Customers representatives.

Customer hereby certifies that a professional contractor has evaluated the floor substrate and said contractor has found it to be suitable for the installation of the device, or Customer hereby waves this obligation, taking full personal responsibility for the condition and suitability of the floor substrate before any delivery/installation of a device has begun. Additionally:

- It is mutually agreed and understood that by entering an order and paying for any device sold by TSC Customer has approved and agreed to all terms and conditions of this agreement, and posted on TSC websites, that Customer indicates he/she wishes to proceed with the delivery and or installation of the device(s) Customer has chosen to purchase.
- Customer takes full responsibility for any failures, damages, losses, or injuries that may occur on Customers property, structures or floors where a delivery or installation has been undertaken. Moreover, it is mutually understood and agreed Customer takes full responsibility for the failure of the floor sub straight to safely support any device(s) ordered, delivered/installed.
- Customer attests he/she is authorized to decide the exact location of the device(s) and this information has been accurately communicated to TSC representatives, therefore, TSC will not be held responsible for the exact location of the equipment or device(s) delivered/installed.
- Customer certifies that industry standard minimum substrate requirements, and as posted on TSC website, and all other documentation has been met for the type of device(s) being delivered/installed.
- A safe location and working conditions have been provided for TSC representatives.
- It is mutually understood electrical work is NOT part of TSC installation services. TSC representatives do not do electrical work of any kind.
- Improper or unlicensed electrical installation voids warranty.
- Improper or unsafe use of the device delivered/installed by TSC representatives voids warranty, and TSC and its representatives, will not be held responsible for improper or unsafe use of device.
- Customer has approved and found acceptable device(s) to be delivered/installed, and all associated goods purchased have been accepted in as-is condition, are complete, in good condition, and acceptable for delivery, installation and use.
- Shop equipment devices require final adjustments to operate to full potential. It is mutually understood that at time of installation a licensed electrician will be present at Customers expense, so power can be provided to device enabling TSC representatives to make final adjustments to the device. When no electrician has been provided by Customer, TSC representatives will want to explain how Customer can make own final adjustments to devices delivered/installed. When Customer is unable or unwilling to self-adjust any device delivered/installed and no electrician has been provided by Customer in a timely manner, TSC representatives may be forced to make a return visit at Customer's expense to make final adjustments to Customers device.